



We build **VALUE** for your business

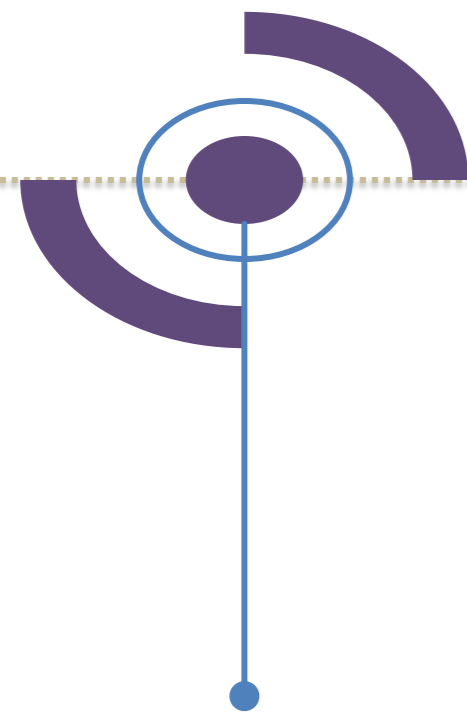
Orders 360



Telephoenic History

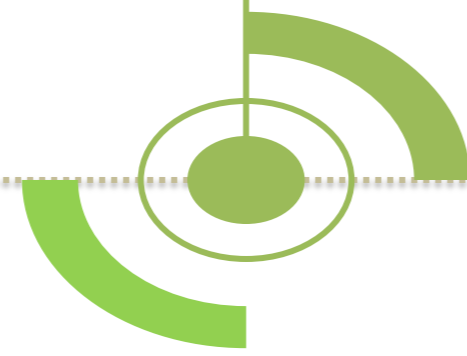
STC

Telephoenic started its operations with the biggest operator in the middle east , worked as sales activation Arm.- Bio-Metrics Sim registration



2013

2014

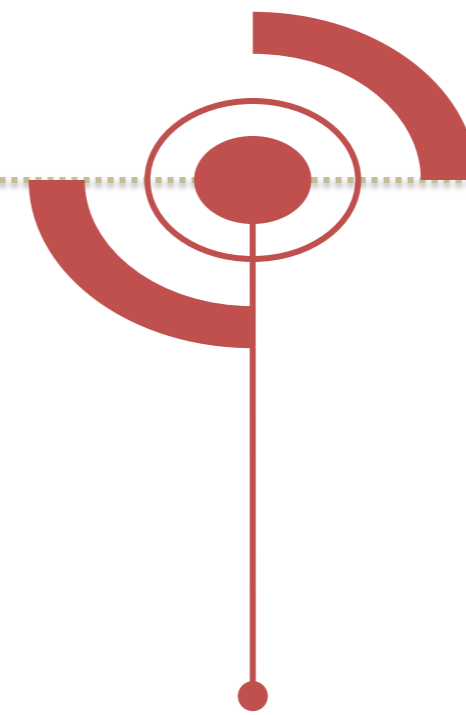


Umniah

Umniah got onboard to use our Virtual Dealer solution , where we Automated their relationship with their merchants

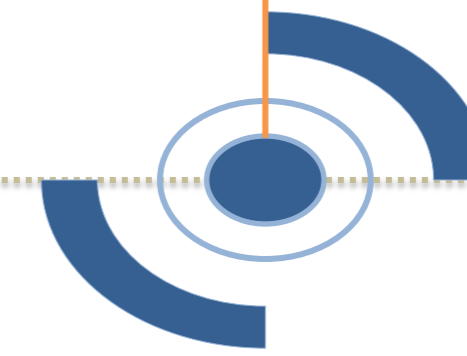
Zain Iraq

Another international experience with Zain Iraq with major implantation covering all Iraq with our VD , major integration with multi devices.



2016

2017/2018



Orders 360

Expanding to other industry verticals and own the product and offer it as SaaS Solution / Cloud Based
Pharmaceutical, Consumer Electronics and FMCG ,

Retail Distribution Challenges

Market

- Insufficient market feedback
- Merchant Lack of Loyalty
- Slow time to market – New Product and Promotion

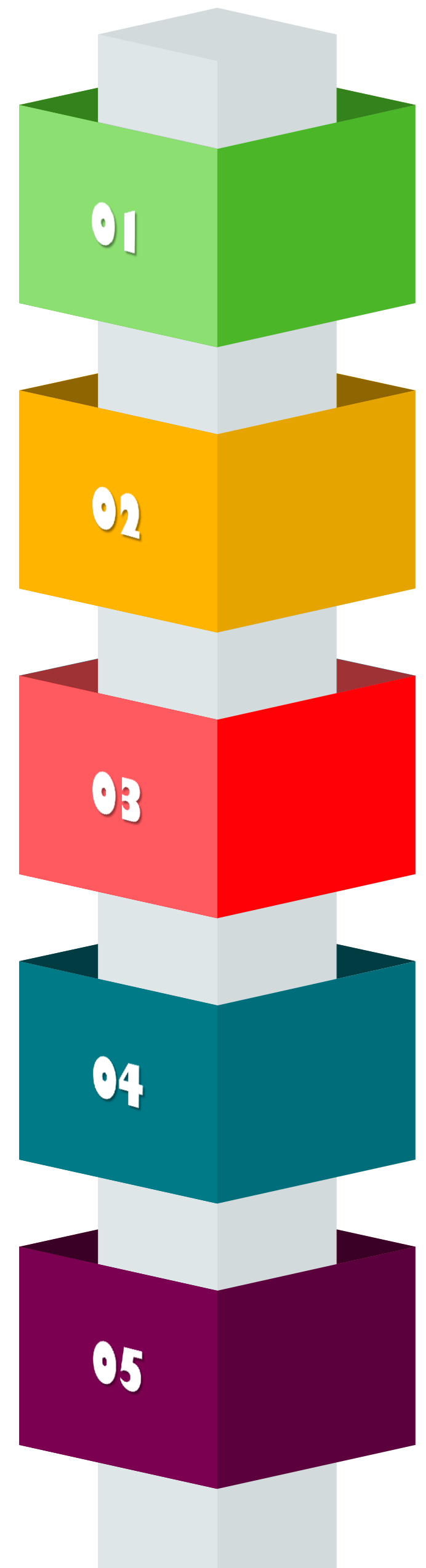
People

- Sales force limited knowledge
- High logistic cost
- Manual work / human error

Product

- Insufficient product listing
- Lack of awareness product and promotion
- No Real segmentation

Orders 360 Value Proposition



Order Management

- Accurate Order Processing
- Scalable Multi Tenant SaaS
- flexible rule configuration

Loyalty Program

- Dynamic DIY loyalty scheme
- Reward program

Survey Engine

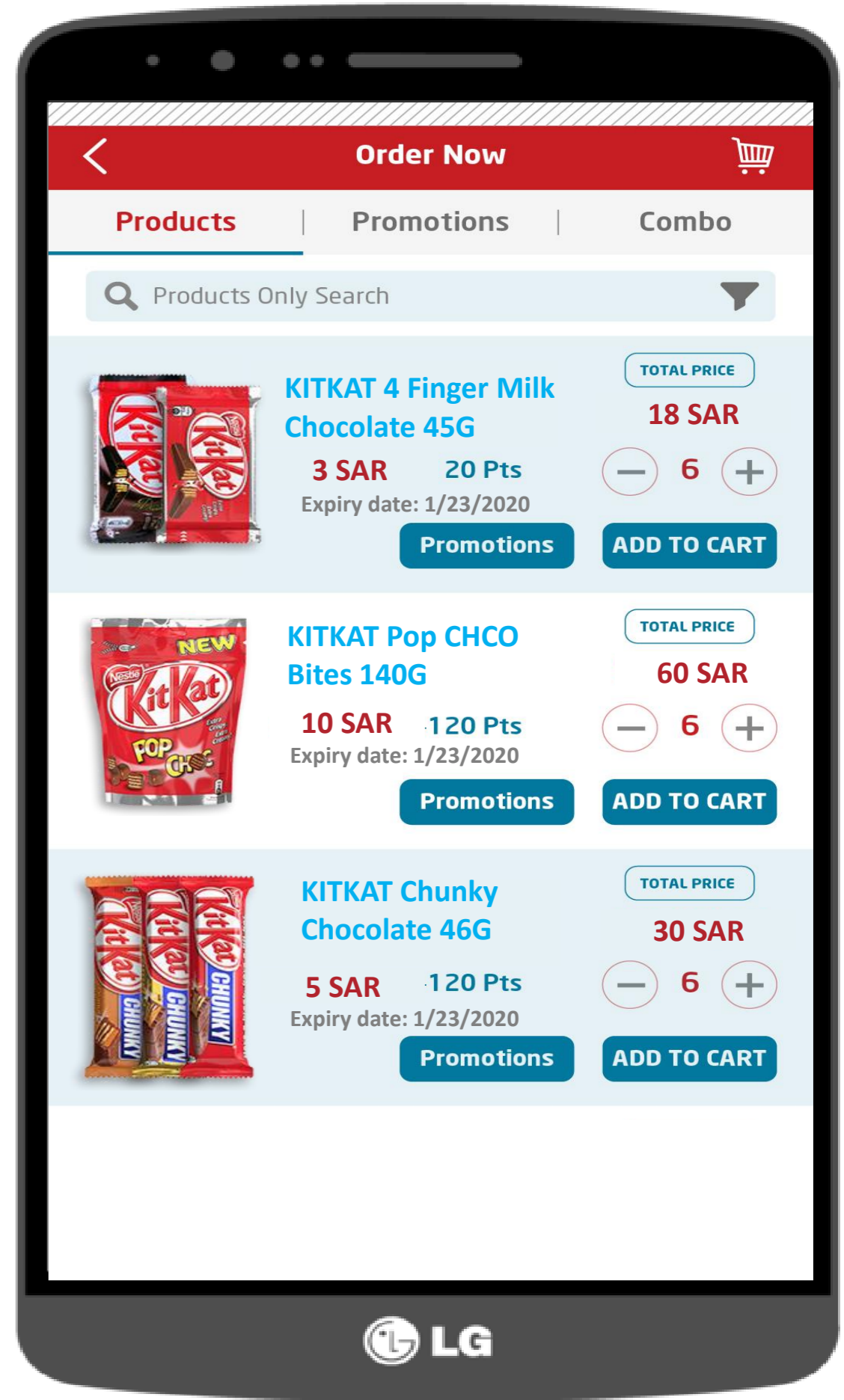
- Survey Management
- Tailored Bundling and promotions
- Case Ticket Management

Inventory Visibility

- Real time inventory
- Dynamics Stock allocation
- Low stock alerts

Powerful Analytics

- Power BI
- Personalization
- Machine Learning



Orders 360 Benefits

DRIVE GROWTH

- Save logistic & Sales cost
- Product complete listing
- Save time
- Streamline workflows
- Animate slow moving items
- Complete market visibility

PERFORM AT SCALE

- Plane orders and inventory management
- Managing a growing catalog
- handle high volume sales
- Market reach and new networks

DELIGHT CUSTOMER

- Loyalty programs
- Instant Services
- Merchant voice / ticketing
- Info tool drive more knowledge
- Personalized promotions & bundles
- Ordering history and awareness

Orders 360 features



Catalogue management

- Complete product listing
- Prioritization upon strategy
- Product description & details



Product Management

- Product price, categorization , currency, Barcode , item code , VAT
- Promotions & Discounts
- Bundling capabilities



Loyalty program

- Define loyalty points “ Dynamic”
- Define rewards criteria
- Dynamic redemption (on certain product & on market place)



Survey Management

- Survey per region or POS type / group
- Survey multi answer , single answers and free text
- Survey results reporting and analytics



Merchants Management

- Sign on and list Merchants
- Merchants classification
- Geography Management



Reporting and Dashboard

- Instant reporting
- Customized Dashboard and reporting
- Insight and analytics

Orders 360- Expansion Plan



Regional / Global

Expand into new markets through out partnerships and alliances



Regional Partnership

Create strong Sales and Marketing partnership that handle accounts selling , management and after sales.



Technology roadmap

Complete technology roadmap that is set from day one to be a head of competition



Monetization models

Create new monetization model on top of the core system ; advertising , research third parties, data monetization , lead generation ..etc

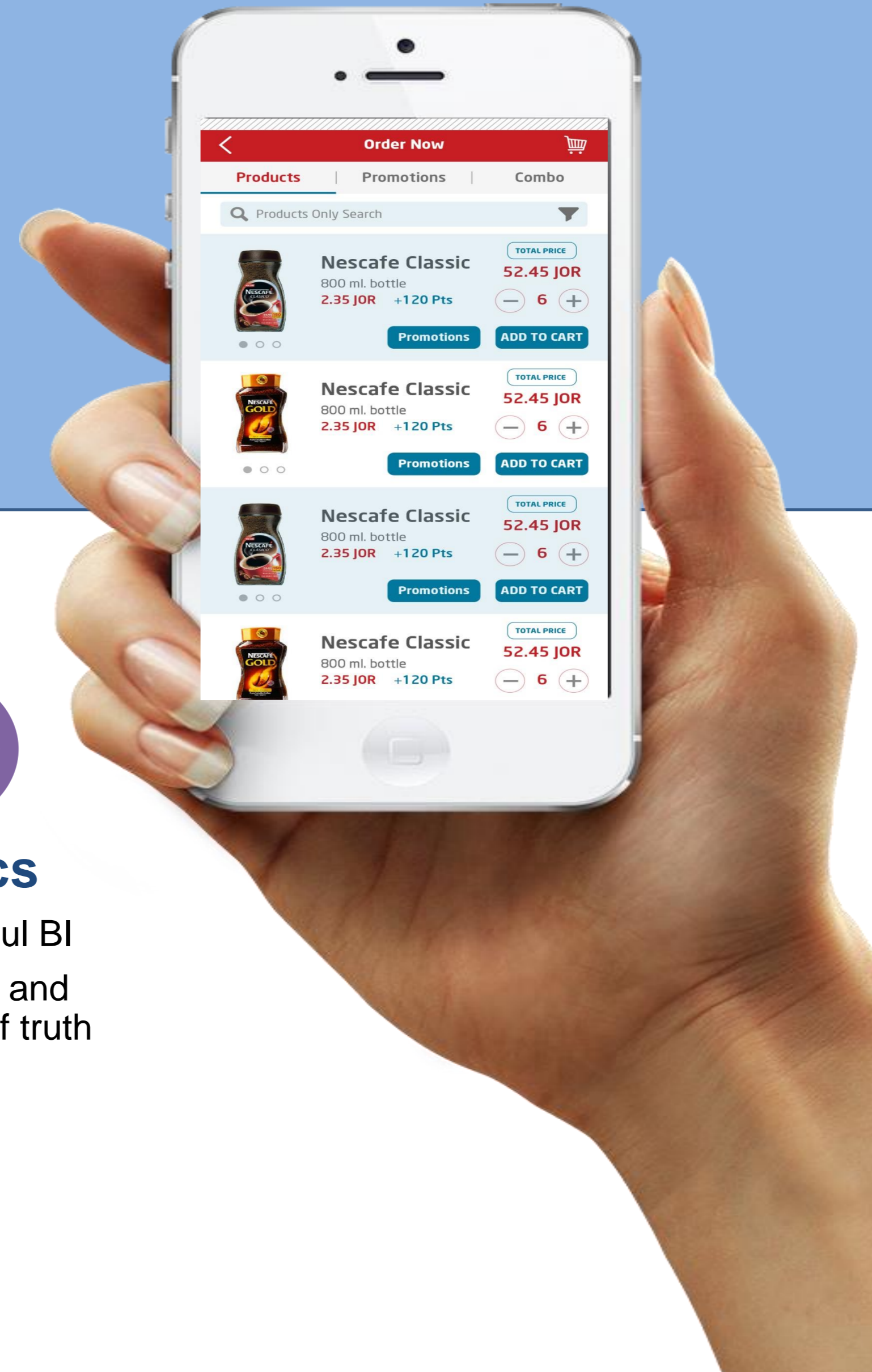


A head of Competition

SaaS Model , Cloud Based , Competitive pricing , local presence and vertical experience .

Product Strategy

- ✓ Focused
- ✓ Collaborative
- ✓ Global Capabilities
- ✓ Agile
- ✓ Engaged
- ✓ Innovative



Cloud Based

Secured / Availability
Scalability / efficiency
Automated update



UI/UX

Continuously enhance
UI/UX to meet industry
segment



SaaS

Zero upfront cost ,
Reduced Price ,
Outsources service,
Zero IT infrastructure
and Free Support



Analytics

Built In Powerful BI
tool , real time and
single version of truth



Omar Omoush

Co-founder & Managing Partner : x-CMO Telecom Operator
20 + Years of Experience , Board member
and Co-Founder of multiple IT companies.



Saed Kawar

Serial entrepreneur with a diverse portfolio of investments
20+ years experience background in Telecom, ICT, Medical,
insurance and renewable Energy business sectors



www.telephoenic.com

Orders 360 is part of Telephoenic



www.takarub.com

Content Managment Company



www.robotack.com

Digital Loyalty and AI ChatBot



Sol First (PSC)
الجودة للطاقة م.خ

www.solfirst.net

Solar Eneregy company



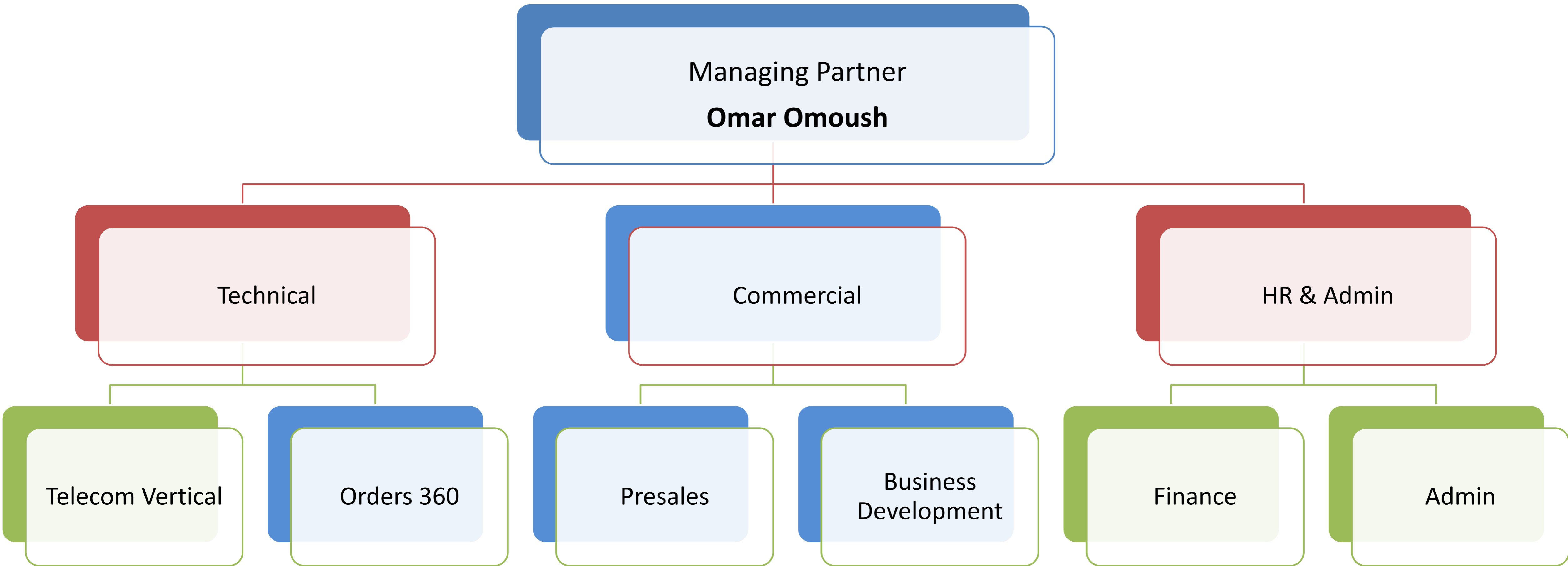
www.datahubanalytics.com

DWH, BI and BIG Data , Preditive models
Microsoft & Cloudera Partner.



Qawar Medical Center

The team – 22 Team members



Competition Analysis



	Orders 360	OrderEra	Contalog	OrderDynamics
Order management	✓	✓	✓	✓
Promotions & Bundling	✓	✗	✓	✓
Survey Engine	✓	✗	✗	✗
Loyalty Engine	✓	✗	✗	✗
Inventory Management	✓	✓	✓	✓
Order Tracking	✓	✓	✓	✓
Field Sales Agent	✓	✓	✓	✓
BI / Analytics “ Power BI”	✓	✗	✓	✓

Orders 360 – Roadmap

01 Ordering Management

- Promotion & Bundling
- Inventory Management
- Order Tracking
- Survey Management
- Loyalty Management
- Customer Care
- Reporting & Dashboard

01
STEP 1

02 Integration

- Cash Register
- Internal Systems ;ERP, CRM, Salesforce ,Tracking ,payment
- E -Invoicing
- New Ordering Features

02
STEP 2

03 AI, Machine learning

- Personalization
- AI Product Placement
- suggested Purchases
- Dynamic order simulator
- AI Customer service (ChatBot)

03
STEP 3

04 BIG DATA

- Predictive model
- Data Monetization
- Partnerships

04
STEP 4

05 Global Ready

- Block Chain.
- international Tax and payment
- Global Pricing
- Multi culture / language

05
STEP 5

Partnership





New Chapter to begin

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